

Tame Smoothing Shampoo

Frequently Asked Questions

Q: How straight can I expect my client's hair to be after FRIZZ ENDZ™ TAME SHAMPOO?

A: FRIZZ ENDZ™ TAME SHAMPOO is a thermal smoothing system requiring heat (from a blow-drier) to promote a straight result. This semi-permanent treatment tames frizz and promotes a volume reduction to hair (60%-100%), and can achieve straight results if 230°C is used during the treatment process. It adds shine and drastically decreases the blow-dry and styling time. Note: If stick-straight hair is desired, you may need to use a flat iron. Healthy hair (flat iron at 230°C): •If air dried = smooth and frizz-free •If blow dried = straight compromised/ fragile/porous hair (flat ironed at 180 to 200°C *) •If air dried = wavy and frizz-free •If blow dried = smooth

Q: What is the ideal flat iron temperature for FRIZZ ENDZ™ TAME SHAMPOO?

A: Healthy hair: 230°C •Compromised/fragile/porous hair: 180 to 200°C * *This is a thermal smoothing system, and a full straight result may not be achieved if temperature is lower than 230°C. Always adjust the temperature of the flat iron accordingly.

Q: What is the ideal amount of passes per section of FRIZZ ENDZ™ TAME SHAMPOO?

A: Medium and coarse hair: 2 or 3 times, thin sections • Fine hair: 2 times, thin sections Note: If hair ends are fragile, lower the amount of passes.

Q: What are the guidelines for applying colour and highlights?

A: Hair should be lightened or highlighted immediately before FRIZZ ENDZ™ TAME SHAMPOO. Hair may receive a colour service or a toner directly following FRIZZ ENDZ™ TAME SHAMPOO. After flat iron, client should return to the shampoo bowl and apply a conditioner to balance hair's pH and dilate cuticles. Hair may be coloured after that.

Q: Will FRIZZ ENDZ™ TAME SHAMPOO affect or lift the colour tone?

A: It may affect the hair tones, as any other acid based system that uses heat. Colour changes happen when organic/ natural or non-professional colours are used. Grey hair, porous hair and toners are more likely to be stripped.

Q: Is it possible to correct colour changes while doing FRIZZ ENDZ™ TAME SHAMPOO?

A: Yes, it is. For tones higher than a level 8, there is a possibility of using a Hair NrG Truly Blonde conditioner to debrass whilst doing the service; this gives 100% instant correction. The Hair NrG Truly Blonde Conditioner debrass should be used after rinsing out FRIZZ ENDZ™ TAME SHAMPOO. Apply the Hair NrG Truly Blonde Conditioner, leave on for 10 minutes or until hair has become a dark violet in colour. Do not worry about the hair colour. When hair is flat ironed, the excess of pigment will vanish. Tones lower or equal to a level 8 need to be corrected with a regular toner immediately after the service.

Q: May I perform FRIZZ ENDZ™ TAME SHAMPOO on my client even if hair is porous / compromised / fragile?

A: You should never perform FRIZZ ENDZ™ TAME SHAMPOO on a hair that is not in a healthy condition. Because FRIZZ ENDZ™ TAME SHAMPOO is a Thermal Smoothing System, it needs heat to realign the hair strands and make them temporarily straight. For a complete straight look, 230°C is needed. This temperature is too high for hair that is already compromised and could leave the client with more fragile and sensitized hair than before.

Q: Can FRIZZ ENDZ™ TAME SHAMPOO be applied over existing systems?

A: Yes. FRIZZ ENDZ™ TAME SHAMPOO can be applied over existing systems and is compatible with all chemicals.

Q: Can FRIZZ ENDZ™ TAME SHAMPOO be applied to hair extensions?

A: FRIZZ ENDZ™ TAME SHAMPOO can be applied to any head with 100% human hair extensions. It won't cause harm to the fusion if it is made out of natural keratin.

FRIZZ ENDZ™

Ultimate De-Frizz System™

Q: Is it necessary to use protective gloves, protective eye wear or mask?

A: No, it is not. We do recommend the use of protective gloves for anyone with a blister, open cut, or any kind of allergy or skin condition on the hands. If hands start to peel, know that this is not a sign of irritation, this is a cell rejuvenation promoted by the hyaluronic acid present in the formula.

Q: Will FRIZZ ENDZ™ TAME SHAMPOO cause eye or skin allergies?

A: All Hair NrG Professional products are dermatology tested and approved. However, it is always recommended to perform a patch test to reduce any risk of allergy. Do not apply FRIZZ ENDZ™ TAME SHAMPOO if the scalp is irritated, injured or has open sores. Note: Experiencing a slight tingling of the scalp during the processing time might be normal. You may apply a little bit of any Frizz Endz™ Masque to the affected area to relieve tingling. If it turns into a severe burning, immediately discontinue the application. Rinse hair thoroughly to remove the product, and seek medical assistance.

Q: Does FRIZZ ENDZ™ TAME SHAMPOO contain ammonia or formaldehyde?

A: No. All Hair NrG products are free from ammonia and formaldehyde, making them safe for clients and stylists.

Q: How long does FRIZZ ENDZ™ TAME SHAMPOO treatment take?

A: It depends on the length and density of the hair. The average time for long and coarse hair is 1 hour and 10 minutes.

Q: How long does FRIZZ ENDZ™ TAME SHAMPOO treatment last?

A: Typically it lasts up to 3 months. The durability depends on how frequently you shampoo your hair and how often you swim or go to the beach.

Q: How long must you wait to shampoo hair after FRIZZ ENDZ™ TAME SHAMPOO treatment?

A: Hair can be shampooed immediately after FRIZZ ENDZ™ TAME SHAMPOO. Hair can be pulled into a ponytail and clips can be used. Working out at the gym and swimming pool are not a problem.

Q: Will my clients experience any residual smell after FRIZZ ENDZ™ TAME SHAMPOO application?

A: Chemicals present in FRIZZ ENDZ™ TAME SHAMPOO may leave a residual smell for the first 3 to 5 shampoos. In case it happens, hair should be blow dried immediately after washing.

Q: Do my clients need a special shampoo and conditioner after FRIZZ ENDZ™ TAME SHAMPOO treatment?

A: We recommend that they use the Hair NrG range of haircare SLS Free shampoos and Paraben free conditioners and deep treatment masques.

Need Help?

Call Stuart at Hair NrG on 1300 95 90 14 or email stuart@hairnrg.com.au.

More information can also be found at www.hairnrg.com.au